

## ATTACHMENT B



<b>Announcement Date:</b>	<b>September 18, 2003</b>
<b>Proposed Effective Date:</b>	<b>Immediately</b>
<b>Document Number:</b>	<b>DS1CapableLoopProc</b>
<b>Notification Category:</b>	<b>Process Notification</b>
<b>Target Audience:</b>	<b>CLECs, Resellers</b>
<b>Subject:</b>	<b>CMP – Changes to Process-Unbundled Local Loop-DS1 Capable Loop</b>
<b>Level of Change:</b>	<b>Level 1</b>
<b>Associated CR Number or System Release Number:</b>	<b>Not Applicable</b>

### Summary of Change:

On September 15, 2003, Qwest issued a Level 3 CMP notification PROS.09.15.03.F.01199.UnbndlLoopDS1 with an attachment titled QWEST PROVISIONING PROCESS UNBUNDLED LOCAL LOOP-DS1 CAPABLE LOOP. In that notification, Qwest stated: "Qwest believes that the changes being made in this revision should be implemented with a CMP Level 1 notification effective immediately." The meeting for this change of disposition from a Level 3 to a Level 1 took place at the CMP Monthly Product/Process meeting held September 17, 2003.

Section 5.4.4.1 of the CMP document states: "CLECs and Qwest will discuss requests to change the disposition level of notified changes at the next Monthly CMP Product/Process Meeting. In the event that timing doesn't allow for discussion at the upcoming Monthly CMP Product/Process Meeting, Qwest will call a special ad hoc meeting to address the request. If the parties are not able to reach agreement on any such request, CLECs and Qwest will take a vote in accordance with Section 17.0. The result will be determined by the Majority. If the disposition level of a change is modified, from the date of the modification forward, such change will proceed under the modified level with notifications and timelines agreed to by the participants. Except that, within five (5) business days after the disposition level is changed to a Level 1, Qwest will provide a Level 1 notification."

In the Product/Process meeting, Qwest asked if any CLECs objected to changing the above referenced Level 3 notification to a Level 1 notification, effective immediately. There were no CLEC objections to making the changes notified in PROS.09.15.03.F.01199.UnbndlLoopDS1 effective immediately. It was discussed, however, that some CLECs approval of this process being effective immediately did not imply they agreed this change should be addressed through CMP.

On September 18, 2003, Qwest is issuing this CMP Level 1 notification to make the change in QWEST PROVISIONING PROCESS UNBUNDLED LOCAL LOOP-DS1 CAPABLE LOOP effective immediately. You will find a redlined version of the changes on the Product/Process Document Review Archive at [http://www.qwest.com/wholesale/cmp/review\\_archive.html](http://www.qwest.com/wholesale/cmp/review_archive.html). Qwest will post the operational version of this process to the Unbundled Local Loop -Digital Service Level 1 (DS1) Capable Loop PCAT <http://www.qwest.com/wholesale/pcat/unloops1caploop.html> under the heading titled Provisioning and Installation.

This update also includes one clarification made on Page 2 of the QWEST PROVISIONING PROCESS UNBUNDLED LOCAL LOOP-DS1 CAPABLE LOOP notified in PROS.09.15.03.F.01199.UnbndlLoopDS1. This clarification does not change the process, and removes the sentence "Qwest will develop, explain and present a new process for provisioning of DS1-capable loops in collaboration with the CLECs through the CMP." The removal of this sentence was in response to a comment from Eschelon.

**Note:** In cases of conflict between the changes implemented through this notification and any CLEC Interconnection Agreement (whether based on the Qwest SGAT or not), the rates, terms and conditions of such Interconnection Agreement shall prevail as between Qwest and the CLEC party to such Interconnection Agreement.

The Qwest Wholesale Web Site provides a comprehensive catalog of detailed information on Qwest products and services including specific descriptions on doing business with Qwest. All information provided on the site describes current activities and process. Prior to any modifications to existing activities or processes described on the web site, wholesale customers will receive written notification announcing the upcoming change.



During this call, Qwest and the CLECs again agreed that the Level 3 comment/response cycle would remain open and be followed for notification PROS.08.27.03.F.01173.DS1CapableLoop\_IntProc. It was also agreed that the remainder of the comment from Eschelon on Level 3 CMP notification PROS.09.15.03.F.01199.UnbndlLoopDS1 was being answered as part of this comment/response cycle.

**Comment Cycle:**

No formal comment cycle applies. CLECs who feel the change(s) described in this Level 1 notification alter(s) CLEC operating procedures should immediately contact the Qwest CMP Manager, by e-mail, at [cmpcr@qwest.com](mailto:cmpcr@qwest.com).

Sincerely,

Qwest

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**QWEST PROVISIONING PROCESS  
UNBUNDLED LOCAL LOOP-DS1 CAPABLE LOOP AND CRUNEC  
EFFECTIVE AUGUST 20, 2003**

- Definition of an unbundled DS1-capable loop –
  - Available loop facility in the existing Qwest inventory meeting the industry parameters for transmitting DS1 signals, and
  - A facility that does not require re-engineering to make it capable of transmitting DS1 signals.
- Clarification of Work Steps -
  - **Incremental Facility Work** occurs when there is a DS1-capable facility available
    - That DS1 facility could carry DS1 traffic without modification
    - Work that will be done includes:
      - Drop Placement
      - Additional Repeater Cards in existing Apparatus Case(s) in the route between the CO and the End-User
      - Replacement of Defective Repeater Cards in the existing Apparatus Case(s)
      - Re-status existing DS1 qualified spare facilities that do not require additional work to make DS1 capable
  - Effective with this Process, Qwest will also perform **Other Network Functions** including:
    - Removal of Load Coils (LCs)
    - Removal of excessive Bridged Taps (BTs)
    - Rearrangement of existing pairs to include fiber hub counts
    - Rearrangement of existing pairs to extend the line
    - Rearrangement or addition of pairs into an existing Apparatus Case(s)
    - Placement of additional repeater cards (no limit) due to rearrangement or placement of new Apparatus Case(s)
    - Placement of Apparatus Case(s)
  - CRUNEC applies when a DS1-capable facility can not be provisioned by the work identified above.
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- What Qwest is proposing to do to respond to CLEC feedback:
  - Qwest will implement the process described herein as of August 20, 2003. The process is retroactive to June 16, 2003.
- Pipeline Orders

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- Process for handling –2 buckets:
  - Held Order Bucket:
    - Orders where the 30 day hold time frame has passed before August 15, 2003, (other than WA – which are held indefinitely) – CLECs will need to re-submit orders
    - Orders where the 30 day hold time frame expired or will expire between the August 15, 2003 meeting and the August 20, 2003 implementation date – Qwest will keep those orders in held status and CLECs will not have to re-submit these orders. Upon re-screening, if Qwest can provision via the Incremental Facility process or the Other Network Function process defined above, CLECs will receive an FOC advising that Qwest is ready to provision.
    - Orders where the 30 day hold has not passed – Qwest will re-evaluate for input back into the cycle. Upon re-screening, if Qwest can provision via the Incremental Facility process or the Other Network Function process defined above, CLECs will receive an FOC advising that Qwest is ready to provision.
  - Orders placed but yet not complete for Special Access Circuits
    - Effective August 20, 2003, CLECs can contact Service Managers to Cancel the Special Access Request
    - Effective August 20, 2003, CLECs can place a request for DS1 UBL that will be provisioned as defined above.
  - Qwest will attempt to resolve all re-screening prior to September 5, 2003 for all 14 states. If CLEC has not been notified of the status of a DS1 order by September 10, 2003, CLEC should escalate via the CLEC's Service Manager.
  - Qwest will re-screen all pending orders statused as “Unbundled Pending Facilities” as of September 15, 2003 that may have been impacted by the placement of more than one apparatus case. If CLEC has not been notified of the status of a DS1 order impacted by this change as of September 22, 2003, CLEC should contact their Service Manager.
  - REMINDER: This process is not intended to resolve all issues. There will still be orders that cannot be processed due to no copper facilities or work above and beyond that defined in the Incremental Facilities Work and Other Network Functions sections above. When this is recognized via the re-screening process, your order will remain in the Delayed Order bucket for the remainder of its original 30 business day cycle, if any time remains in the original 30 business day cycle. If there are still no facilities available, the order will be cancelled and the LSR will be rejected. Delayed Orders in WA will continue to be held indefinitely.
- Pricing Issues

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- Qwest is offering to adjust pricing for all circuits placed on or after June 16, 2003 and before August 20, 2003 that may have been billed at a rate other than UBL pricing (this includes adjustments to both the Recurring and Non-Recurring Charges).
- Qwest is offering to refund any monies paid into the CRUNEC process for orders submitted on or after June 16, 2003 with respect to work which Qwest has identified in this process under Incremental Facility Work and/or Other Network Functions. CLECs must submit a request for a refund through their Service Manager.
- Qwest is offering to convert all other requests to UBL **if requested by the CLEC**. Qwest will waive all conversion charges for circuits originally ordered between June 16, 2003 and August 20, 2003.
  - CLECs can work through the time-frames and logistics of this via Service Managers.
- Qwest will not be able to adjust any billing unless the CLEC requests the circuit to be converted to UBL, EEL or LMC.

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